

# MEMORANDUM

TO : Chief Alonzo R. Ansley *A*  
FROM : Captain Rick Stalder *RLS*  
RE : **Annual Citizen Complaint Summary (2011)**  
DATE : February 14, 2012

As set forth in Clarksville Police Department General Order C-9, this document serves as the annual summary of citizen complaints made against Clarksville Police Department personnel for the year 2011. During the year 2011, twenty (20) incidents resulted in citizen complaints being lodged against department personnel. The 20 incidents involved 22 different department employees and 26 complainants. The incidents were classified in the following 7 categories by Command Staff personnel:

- Racial Bias Allegations 2
- Traffic Violations Allegations 0
- Rudeness Allegations 3
- Criminal Allegations 2
- Policy Violation Allegations 7
- Excessive Force Allegations 2
- Other Allegations 4  
(Loss of suspect's property, harassment, inappropriate conduct, complainant believed officer did not have grounds for traffic stop)

The following findings were concluded after investigation of the 20 incidents:

- All allegations sustained 5
- All allegations not sustained 4
- All allegations unfounded 9
- Unfounded in part, not sustained in part, and exonerated in part 1
- Exonerated in part and unfounded in part 1

The following is a breakdown of findings by the allegation category:

- Racial Bias Allegations: Both allegations were unfounded. One incident involved a Hispanic complainant stating that she did not receive a translator and that the officer was racist towards Hispanics. The second

complaint involved an allegation that the complainant was racially profiled when he was followed leaving a high drug area.

- Rudeness Allegations: 1 was not sustained, 1 was sustained, and 1 was unfounded. The sustained complaint resulted in a verbal reprimand.
- Criminal Allegations: Both allegations were not sustained. One incident involved the accusation that an officer took cash from the complainant's vehicle during a consent search. The second incident involved an allegation of rape. The rape allegation was investigated criminally by an independent agency and resulted in no criminal charges. The administrative investigation of the rape allegation was not sustained but did reveal other policy violations and the employee was terminated.
- Policy Violation Allegations: 3 allegations were sustained, 3 allegations were unfounded, and 1 allegation was exonerated in part and unfounded in part. The 3 sustained complaints resulted in each employee receiving a written reprimand.
- Excessive Force Allegations: Both allegations were unfounded.
- Other Allegations: The allegation that the employee lost the suspect's property was sustained and resulted in 1 employee receiving a written reprimand and another employee receiving a verbal reprimand. The allegation of harassment was not sustained. The allegation of inappropriate conduct was unfounded. The allegation that the officer did not have grounds to conduct a traffic stop was unfounded.

As detailed above, 5 incidents resulted in the discipline of 6 employees. 4 employees received written reprimands and two employees received verbal reprimands.

Please see the attached documentation for further detail.